

GOOD TRAVELER'S CHARTER

Essential rules for traveling safely, with respect and comfort for everyone

TRANSPORT

Travel tickets

Always carry a valid, undamaged ticket.
Screenshots and photocopies are not accepted.

Request stops

To get off, use the dedicated button near the doors. To get on, signal to the driver.

Platform safety

Stay safe on the platform, always use the marked crossings to cross the tracks.

Luggage

Keep your bags labeled and within reach at all times. Unattended luggage may lead to a station evacuation.

Reduced mobility

Travelers with a "Mobilité Inclusion" card (marked "Disability" or "Parking") get 50% off.

Bicycles

Bikes must be dismantled and bagged (max 120 × 90 cm). A fee applies..

COURTESY

Scooters & strollers

Fold them up and keep them out of the way so everyone can move freely.

Not allowed on board

No smoking, e-cigarettes, or alcohol..

Keep the noise down

Lower your device volume or plug in your headphones.

Mind your manners

Stay dressed appropriately, shoes and socks on, feet off the seats.

Keep it clean

Please put your trash and packaging in the bins provided.

Be considerate

Treat our staff and fellow travelers with courtesy and respect

PETS

Dogs over 6 kg (13 lbs)

Allowed on board on a leash and muzzled. Transport charged.

Small pets (under 6 kg)

Travel free in a suitable carrier bag.

Category 1 & 2 dogs

Not allowed on board (Staffordshire, Pitbull, Mastiff, Tosa, Rottweiler...).

Good to know SENIOR RESIDENT DISCOUNT

Heads up: a current-year tax notice is now required to claim your 50% discount.

